

❖ CO-OP NEWS



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www.perth.net

HIGH-SPEED INTERNET ACCESS IS ALMOST HERE!

Mornington Communications Co-op will soon be offering High-Speed Internet Access to the residents of Milverton through Cygnet Internet Services Inc. Currently we are in the middle of testing the system and so far it is working extremely well.

A high-speed connection allows you to:

- Download files approximately 10 times faster than with a normal 56k modem.
- Talk on the phone and surf the Internet on the same phone line at the same time!
- The connection is always on so there is no dialing and there is never a busy signal.
- You can take advantage of online video, lightning fast surfing and rapid downloading of large files.

Although it will be more expensive than conventional dial-up access, it results in less waiting time and the possibility of utilizing new applications.

Talk to the staff at Mornington Communications Co-op Ltd. for more information about this new service.

GET A \$5 CREDIT

From now until the end of July if you sign up for the Pre-Authorized Payment Plan for the first time, you will receive a \$5 credit towards your next phone bill.

To take advantage of this opportunity, simply complete the form on the back of this newsletter and return it with an unsigned cheque that has been marked void. This will allow our office to deduct the amount of your telephone bill from your account on the 26th (or the 1st business day after), leaving you with one less thing to worry about each month. We will continue to mail your regular monthly statement.

NEW STAFF HIRED

In the month of May, three more people were added to the staff at Mornington Communications Co-op Ltd. Two of these people are working at our Stratford location at Cygnet Internet Services Inc.

Customer Service Representative

If you are wondering who the friendly new face is when you visit our office or

the new voice on the phone when you call, it is Becky Boertien of Milverton.

Becky's duties include customer service while assisting with general office duties and billing receipts.

Customer Support Representative

Working full-time in our Stratford office at Cygnet Internet Services Inc. is Shelly Johnston.

Shelly provides technical support, customer service, public relations, and data processing.

Customer Support Representative

Also working at Cygnet Internet Services Inc. is Sherry Campbell of Stratford.

Sherry's main duties entail providing technical support, customer service, and processing new customers.

COMPUTER TRAINING COURSES AVAILABLE

Could your computing skills use a little improvement? Are you new to computers and would like to take a beginners' course? We offer a variety of computer courses taught by professionals from Blackcreek Technologies.

The classes are taught at our facility in Milverton. There are a maximum of 6 students per class with only one person per computer. Call 595-SURF for more information on the classes being taught.

The following courses are being offered in the fall:

- Internet (Basic & Advanced)
- Windows 95/98
- Word (Basic & Advanced)
- Excel (Basic & Advanced)
- Microsoft Access
- Microsoft PowerPoint
- WordPerfect
- Lotus 123
- Simply Accounting

GREAT IDEA FOR FARMERS

We have a great phone for farmers available for sale at our phone store. The EnGenius is a cordless phone with up to an 8 km range, and it is a 2-way radio.

The EnGenius allows you to talk on the phone in the field, communicate with the 2-way radio, and use the phone at home.

TELEPHONE TIP

Talking on the phone during a lightning storm can be very dangerous. If you encounter a surge while you are on the phone, it could cause serious injuries, even death. Try to avoid using the phone in the middle of a storm and warn others in your household of this potential danger.

Also protect your computer and other electronic equipment from surges. This can be done by unplugging your equipment before a

lightning storm. If you have a phone line connected to your computer or to a modem, make sure you unplug it as well.

Surge protectors can also protect electronic equipment and they can be purchased at our phone store in Milverton.

CALLING CARDS

Call-Me Card

Allow friends and family to call you from anywhere using the Call-Me Card, while you pick up the charges.

The cards are free and the calls are billed to your account and are eligible for discounts under your long-distance plan.

The Call-Me Card is only good for calls that come to you so the card cannot be misused.

This card is an excellent idea for parents to give to their children. If you are a parent, your child will be able to easily contact you without having to remember a PIN number.

CALL BEFORE YOU DIG

As you undertake those Summer construction projects please use caution when digging. With telephone, fiber optic and other lines underneath the ground it is important that you call to have those cables located.

Please call 611 at least 48 hours before you plan to dig.

USEFUL LINKS

Check out our new and improved web sites at www.perth.net and www.cyg.net. You can find many useful Internet links to local sites, agricultural, search engines, travel, weather and sports.



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PRE AUTHORIZED PAYMENT PLAN

To take advantage of our Pre-Authorized Payment Plan simply complete the form below and return it with an unsigned cheque that has been marked void. This will allow our office to deduct the amount of your telephone bill from your account on the 26th (or the 1st business day after), leaving you with one less thing to worry about each month. We will continue to mail your regular monthly statement.

Yes I would like to use the Pre-Authorized Payment Plan

Yes I have enclosed an unsigned cheque marked VOID

1. I authorize Morningson Communications Co-operative Limited to charge my chequing account on the due date, with the total amount of my telephone bill.

2. I or Morningson Communications Co-operative Limited, may cancel this authorization at any time.

Date: _____ Signature: _____ Phone #: _____