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Bell First Rate Changes

FIRST RATE MINUTE CEILING CAP

- The Bell First Rate savings plan will have a minute ceiling cap of 800 minutes of Off Peak calls, billed at a maximum of \$20.00, for Direct Dialed Canadian calls.
- Once a customer reaches 800 minutes of Off Peak calls, they will then be charged 10 cents a minute for all other Canadian Off Peak calls

FIRST RATE OFF PEAK CALLING HOUR CHANGE

- The Bell First Rate savings plan will see a reduction to the off-peak period from:
the present 6:00 p.m. - 8:00 a.m. to
the new 6:00 p.m. - 6:00 a.m.

These changes will be on all calls on the January 1/01 bill.
Bell First Rate 24 hours & First Rate Overseas have not changed.

Calling Features

Last Call Return

Last Call Return allows you to auto-dial your last caller whether you answer the phone or not.

If you forget to record the number of the person that called you last or the caller hangs up before you can answer the phone, call them back with Last Call Return.

If you use it when the other person's line is busy, Last Call Return will automatically monitor the line for 30 minutes and let you know when the line is free.

Last Call Return costs only \$1.00 per month. Call the office at 595-8331 for more information.

Cygnnet Expanding!

Mornington Communications Co-operative Limited has purchased all of the outstanding shares of 1215028 Ontario Inc. a local Internet company more familiar to most as Strat.Net. The purchase closed on October 16th and will add more than 1200 new customers. We are also pleased to welcome Dan Siemon to our staff.

It is our intention to merge the operations of Strat.Net with our existing Internet company Cyg.Net, keeping the best plans from both companies, and continue to improve the quality of service for all customers. The Strat.Net name and domain will be phased out over the next 12 months. All existing accounts and domain names will continue to work as before.

There will be no major changes to Strat.Net, except for the reduction in price for the unlimited account. This account will reduce to \$22.95 per month. Starting November 1, 2000, new customers to Start.Net will be using the Cyg.Net designation. Additional support will be provided to Strat.Net customers, with support hours from 9:00 a.m. to 10:00 p.m. Monday to Friday and on Saturday from 10:00 a.m. to 2:00 p.m.

Advanced notice prior to any changes or additions to accounts will be provided. Please call or email for additional information.

TIPS FOR PARENTS IN THE INFORMATION AGE

As computers and the Internet continue to become valuable resources of information for people, they are also valuable tools for marketers. Children nowadays are very computer literate and have easy access to these resources. They also have a trusting and curious nature that can lead them to give up their personal information without realizing it. Therefore, it is important that parents protect their children's privacy from companies that use the Internet to gain information on customers.

If you are a parent, you have probably taught your children to not talk to strangers. It is just as important that they do not give out personal and family information over the phone or Internet. Therefore if they want to join a club, game, or contest, it should be made clear to them that they have to ask for your permission first.

Most marketers offer customers the option to have their personal information collected, but some collect personal information and then sell it to other organizations.

If you have the Internet, supervise your children's online activities. You can do this the same way you monitor what they watch on television. Place your computer in a com-

mon area where you can check regularly.

There is also parental control software that you can purchase which restricts entrance to certain web sites. However, these programs are limited to what content they can control. This software should not be a total substitute for monitoring your children's online activities.

Be careful of "cookies". These are files that are automatically placed on your computer to track your **behaviour** within certain web sites. Companies can then create profiles on people who enter their site. There are settings in your web browser that you can change to enable or disable "cookies".

If your child ventures into a chat room, bulletin board, or newsgroup, make sure that they keep their identity confidential. Teach them not to give out personal information like their telephone number, address, and family details. Even if they are chatting with another child, they should not give out their personal information. You can never be certain who is on the other line chatting.

Reference:

[Http://www.the-cma.org/consumers/childtips.html](http://www.the-cma.org/consumers/childtips.html)

Calling Features

Call Waiting

If your phone line is often busy and you hate missing calls, order Call Waiting.

If someone is trying to call you while you are already on the phone, Call Waiting will alert you with a beep. When this happens, simply use your flash button, link button, or the switch hook to take your other call and the person you are talking to will be put on hold.

At \$1.00 per month, Call Waiting is an inexpensive alternative to adding another phone line.

Visual Call Waiting

Visual Call Waiting combines Call Waiting with Name and Number Display and only costs \$7.00 per month.

While you are on the phone, you will be able to see the name and number of each new caller. Now you can interrupt one conversation to take other calls, or if you don't want to interrupt your call, simply write down the name and number displayed and call them later. If you have Voice Mail, your caller can leave a message.

In order to use Visual Call Waiting, your telephone has to be equipped with Spontaneous Call Waiting ID. If your telephone does not have this built-in protocol, you can purchase, rent, or rent-to-own one from our office.

To order any of these services or for more information, call 595-833 1.

48 Hours Notice For Service and Work Orders

To better serve you, we require at least 48 hours notice for any on-site work orders. This includes new telephone jack installations, new line installations and other changes. Please call the office at 595-8331 to arrange.