

June 2002

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Milverton, ON NOK 1M0

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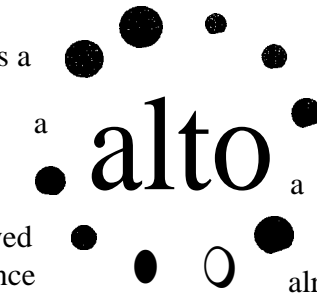
sales@mornington.ca
www.mornington.ca

One Bill or Two? It's your choice.

Up until now, Mornington customers have been receiving Bell Canada's long distance plans and rates, billed on your current telephone bill. Due to changes in the telecommunications industry, Mornington is now able to offer **ALTO** as a competitive alternative in long distance rates.

As a telephone customer of Mornington Communications, you should have received notice about **ALTO**—our new long distance savings plan. However, there is one key fact you need to know. If you wish to keep your local and long distance all on one bill, you must contact our office for further details to switch to **ALTO**. Mornington can not switch you to **ALTO**

without your consent. If you do not contact our office you will automatically start receiving two separate bills later this summer.



Connecting Everywhere

'WHY CHOOSE ALTO?'

The advantages to switching to **ALTO** Long Distance savings includes an additional 10% savings over your current long distance provider in most cases, the peace of mind that comes from using the local service provider you already know and trust, and the convenience of one phone bill.

Complete the form below and return it to the office to begin SAVING!

YES, I choose ALTO!

I choose Mornington Communications Co-operative Limited as my long distance provider to replace any long distance provider to whom I am currently subscribed. I request that my current long distance company provide Mornington Communications with the necessary billing information so they may bill me for long distance services.

Telephone Number(s) to be switched to **ALTO** Long Distance

(519) 595 - _ _ _ _

(519) 595 - _ _ _ _

(519) 595 - _ _ _ _

ALTO Long Distance Savings Plan (select the savings plan that best fits your calling needs)

ALTO Six-to-Six

ALTO Around-the-Clock

ALTO All-Day-Long

ALTO International

ALTO Interval

ALTO Frequency

I/We have the authority to bind this account.

Name: _____ Signature: _____ Date: _____

Address: _____

It is that time of the year again!
Safeguard your valuable
equipment with a
SURGE PROTECTOR!
Available at
Mornington Communications!

Checking Your Voice Mail Messages

From Your Home Phone

- Dial 595-2000
- Press # when your greeting comes on
- Enter your 4 digit PIN

Away From Your Home Phone

- Dial 595-2000
- Dial your home phone number
- Press when your greeting comes on
- Enter your 4 digit PIN

Once you have logged on to your voice mail account, press:

- 1 to hear New Messages
- 2 to hear Saved Messages

The following keys can be used any time during or after listening to your messages.

- 1 to Save
- 3 to Erase
- 4 to Rewind 5 seconds
- 5 to Pause 30 seconds
- 6 to Fast-Forward 5 seconds
- 7 to Replay
- 8 to Check time/date
- # to Stop message retrieval

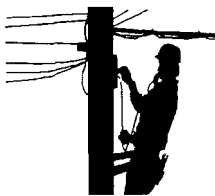
You must process the first message in order to listen to the rest.

Who's Calling?

Want to know who's calling, be able to take another incoming call, or simply let someone else take that umpteenth message? Have we got the features for you!


- Name and Number Display
- Call waiting
- Visual Call Waiting**
- Voice Mail**
- Teen Lines**
- Calling Name and Number**

Call today to subscribe to any of these Call Management Features.



48 Hours Notice

To better serve you, we require at least 48 hours notice for any on-site work orders. This includes new telephone jack installations, new line installations and other changes. Locates also require 48 hours notice. Call 595-8331 to make arrangements.



Customer Support

Internet support is available:

Monday to Friday	8:30 am–10:00 pm
Saturday	10:00 am–2:00 pm

There is no support available on Sunday.

Contact customer support at
595-9252 or 272-0451
www.cyg.net