The Communicator

Mornington Communications Co-op Ltd.

Telephone Long Distance Internet

Spring 2003 Issue One

Welcome

To the New and Improved Mornington Communicator

As we wait to welcome Spring, Mornington would like to welcome you to The Communicator. Our goal for the Communicator is to keep you informed of important news, as well as the products and services we offer, all while providing you with a quick and easy read.

We hope you enjoy this issue.

Annual Meeting

Wednesday April 16th, 2003

The Annual General Meeting of Mornington Communications Co-operative Limited will be held at:

Milverton Mornington Ellice Recreation Complex
Wednesday April 16, 2003 - 8:00 pm sharp

There will be an election of Directors, with 1 three-year position and 1 one-year position eligible. The candidates running for these positions are Wendy Albrecht, Doug Biesinger and Tim Dowd.

In order to vote for a Director at the Annual Meeting, you must be a member of the co-operative and your account in good standing. Most accounts are not joint accounts, the name that appears on the telephone bill is the one who has the legal right to vote. If you wish to change to a joint membership, you must complete a **CHANGE OF MEMBERSHIP** form prior to the annual meeting. These forms are available at the office.

Telephone

Family Voice Mail Services Now Available!

Tired of being a Personal Assistant for everyone in the family?

Mornington has a solution!

Subscribe to **Family Voice mail services** and have up to 4 sub mailboxes, each with it's own password and personal greeting.

Activate a Family Voice Mail Service - save the setup fee and get the first 30 days FREE.

Pay-Per-Use

For Occasional use

Automatic Call Back

Don't fret when you reach a busy signal. Let Automatic Call Back ring you when the line is free!

- Dial ***66.**
- When the line is free you will hear 2 rings, just pick up the phone and your call will be placed automatically.

95¢ per activation to a maximum of $6.00 per month*

Three Way Calling

Talk to 2 people at the same time!

- Press the switch hook for 1 second. This places the first caller on hold.
- Dial the third person. Once the third person is on, press the switch hook again to connect all 3 people.
- To end, each person simply hangs up.

95¢ per activation to a maximum of $6.00 per month*

Last Call Return

Don't despair when you miss a call. Last Call Return will return the call to the last caller.

- Dial ***69**
- The call will be returned automatically to the caller of the last call you received.

95¢ per activation to a maximum of $6.00 per month*

* Can not be combined with any other pay-per-use activation feature.

For unlimited use of a pay per use feature, call our office to subscribe to the feature based on a monthly plan.

Uniden 900 MHZ Cordless

Feature Telephone

Uniden 900 Mhz Extended Range Cordless Telephone

$79.95

Product Feature List Includes:

- **Caller ID/Call Waiting** - Displays the name and number of the caller in Call waiting even while you are on the phone. You must subscribe to visual call waiting for this feature to work.
- **10 Speed Dial locations**
- **One Touch RocketDiaL™ Number** - A one-touch dial key that automatically dials your most important or frequently called number.
- **Last Number Redial**
- **Find Handset Locator**
- **14 day** long life battery, with **7 hours** of continuous talk time
- **Hearing Aid Compatible** - Meets all the requirement for compatibility of inductively coupled hearing aids.
- **Desk or Wall Mountable**

90% switched to ALTO

ALTO long distance

The staff at Mornington Communications would like to thank all of our customers that have switched to ALTO Long Distance this past year. To date 90% of you have decided to remain with Mornington Communications for your long distance calling. We appreciate your support.

For those customers who have not switched to ALTO, Bell recently sent their initial invoices for long distance on March 1st . Please note that payment for Bell long distance bills **WILL NOT** be accepted at the telephone office. **Payment must be remitted to Bell directly.**

It is still not too late to switch to ALTO!

Call our office at 595-8331 and we will gladly help you to save by dialing with ALTO!

Connecting Everywhere

ALTO calling cards

Important things to remember

Stay Connected with an **ALTO Calling Card**

Using your ALTO Calling Card is easy.
In Canada and the United States

Dial 1-800-320-5434

An automated voice will guide you through the remainder of the calling process.

When traveling, you may occasionally encounter a hotel or payphone that connects to an alternative provider of long distance that reroutes your calls from the current provider. When using your ALTO Calling Card at these sites, you may be informed that the system is not available, or that there is a problem with your calling card and then asked for a credit card number. **DO NOT GIVE ANY CREDIT CARD INFORMATION!** Calls charged to credit cards could be billed at rates several times those charged by the monthly plan with your calling card. When using a payphone, use phones marked LADATEL or TELEMAX.

To order an **ALTO Calling Card**, please contact our office.

With an ALTO Calling Card you can call family and friends from anywhere in the world and enjoy great low calling card rates billed to your home phone.

Internet services

From cyg.net internet services

Flexible internet plans to meet all types of internet demands.

Dial up Services

Unlimited -$22.95 per month
Includes 5 email accounts

75 hours - $15.95 per month
Includes 2 email accounts

15 hours - $12.95 per month
Includes 2 email accounts

Block Hour accounts

25 Hours	$29.95
50 Hours	$49.95
100 Hours	$ 74.95
250 Hours	$149.95

The account expires once the time is used up or 365 days, whichever happens first.

All block hour accounts have 1 email account.

Need Speed?!
Consider High Speed.

Residential $44.95 per month
Business $54.95 per month
Includes 5 email accounts

No Installation fees!
Available in Milverton, Millbank, Newton, Brunner and Hesson.

For further information on these services and more visit us at www.cyg.net.

Important info for High Speed users

Connection manager

Connection Manager
An enhancement to High Speed Performance

Cyg.Net Internet Services is introducing the Connection Manager for all high speed users. With the addition of this software, Cyg.Net will be positioned to offer future services such as Parental Content Controls or customized mail filters, all while increasing the security of your internet connection. The Connection Manager allows authorized Cyg.Net customers to connect to the network by using a userid and password. It is important to have your connection set up by April 15, 2003. After this date you will have to use the Connection Manager.

If you use **Windows XP**, there is a built in Connection Manager. For all other **Windows or MAC** users, there is a CD that can be picked up at the office.

Watch for further information on the Connection Manager or visit our website at www.cyg.net.

Before getting started you must know your userid (the first part of your email address) and password.
If you do not have a userid and password, contact Support at **272-0451.**

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TELEPHONE OFFICE

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INTERNET

Support: (519) 272-0451 Fax: (519) 272-0037 Website: www.cyg.net Email: support@cyg.net