

SECURTEK SECURITY SERVICES

Now offered at Mornington Communications



Mornington Communications has partnered with SecurTek Monitoring Solutions to offer flexible and affordable security solutions to our customers. Rest easy with SecurTek Monitoring Solutions offered at Mornington Communications.

Mornington is pleased to offer a base package that can be easily expanded with equipment options to suit your individual needs and budget. The basic package includes:

- LCD Control Panel
- Two door/window sensors
- Transformer
- Motion sensor
- Remote Keyfob
- 24/7 monitoring services from SecurTek Monitoring Solutions



Customize your solution with additional features such as:

Smoke Sensors: Photoelectric sensors detect slow, smoldering fires. When an alarm sounds, the Securtek Monitoring station will dispatch your local fire department.

Panic/Medical Pendants: It allows you to contact the monitoring station with the touch of a button. It fits neatly into your pocket or can be worn as a pendant.

Wireless Backup: This equipment provides a secure, wireless method of alarm signal transmission to add protection against telephone line cuts.

Water Sensors: Positioned near potential problem areas, sensors can detect rising water before costly damage occurs.

Heat Sensors: These sensors monitor the temperature conditions such as unusually high heating levels. Freeze sensors are also available.

Carbon Monoxide Detectors: Provides early warning to you and your family before the deadly gas reaches a dangerous level.

Glass Break Sensors: Tuned to frequency of breaking glass, sensors help protect any large expanse of glass.

10-DIGIT DIALING COMING SOON!



Starting June 17, 2006 a new area code (226) will be added to the 519 area code. Effective October 14, 2006, 10-digit dialing will be mandatory and calls will not be completed unless all 10 digits are dialed. 911 will NOT change in any way and will still involve dialing only three digits.

Start Getting Ready Now

It sounds pretty simple: just remember to always dial the area code followed by the phone number for all local calls. And, although it is simple, **it does require the reprogramming of telecommunication equipment and functions to comply with 10-digit dialing.** Businesses are responsible for reprogramming their equipment, systems, and telephone functions - such as auto dialing, speed dialing and call forwarding - so as to ensure that the area code is included in all local communications. Businesses should also start updating marketing materials to reflect 10-digit dialing.

Mornington customers will be affected by 10-digit dialing and will need to dial 10 digits when calling any local number. For further information about 10 digit dialing, visit www.dial10.ca

CUSTOMER APPREC. BBQ



The Annual **Mornington Communications Customer Appreciation BBQ** was held on Thursday September 15th. Customers enjoyed 40 dozen hamburgers, 10 dozen hotdogs, ice cream and pop and had the opportunity to learn more about the Co-operative. Mornington would like to thank all those who came out to the BBQ to make the event such a success.

EQUIPMENT LIST

Please check your **Equipment List** printed in the November bills to ensure that you are being charged for the correct amount. The Equipment List is only printed once each year. If there are any errors, please notify our office by December 16th, 2005. Adjustments can only be given to the last equipment printing.

Be sure to check your 911 address too!

WATCH THE NOVEMBER BILLS



CALL BEFORE YOU DIG.



Locates are FREE and can save you from a lot of headaches. Call 611 at least 48 hours before you dig.

ONLINE BILLING



View your telephone, internet and long distance charges online.

With **ONLINE BILLING**, you are able to view, print or download your telephone, internet and long distance bill, send a billing enquiry directly to our billing department and view up to 12 months of invoices.

Bills may be viewed online at www.mornington.ca or www.cyg.net, click on **ONLINE BILLING**, enter your account number and the password printed on the front page of your bill.

After you have logged onto **ONLINE BILLING** your account has been registered. A monthly email will be sent to you informing you when the next bill is available for viewing.

ADD A NEW CALLING FEATURE

Voice Mail ♦ Call Display ♦ Call Waiting ♦ Call Return ♦ Distinctive Ring ♦ Teen Line

Add ANY new feature to your telephone line and get the first 30 Days Free!

Call or visit our office today!

2005 TELEPHONE DIRECTORY



The **2005 Mornington Communications Telephone Directory** has been delivered to your home or business. If you did not receive one, or require more than one directory, extra copies are available at the office for pickup. The office is open Monday to Friday from 8:30 am to 4:30 pm and is located at 16 Mill Street East In Milverton.

General Manager, Richard Banks, presents a cheque for \$500.00 to Dave Shearer, Chairman of the Board, Knollcrest Lodge at the Pig Roast held August 24, 2005. Recently the staff at Knollcrest volunteered their time to deliver the 2005 Telephone Directory for Mornington Communications Co-operative Limited. Each year, not-for-profit organizations have an opportunity to earn \$500.00 for their organization by delivering the directories. Knollcrest Lodge is the third recipient to receive this donation.



UPCOMING EVENTS



Let's go Skating!

Mornington Communications is sponsoring a FREE Public Skating session on December 9 from 1 to 2:30. This day is a school holiday - hope to see you there!

Calling all Artists!

Mornington Communications is once again holding an opportunity for up and coming artist to show off their talent. This Thanksgiving season, Mornington Communications would like to display your artwork. A colouring picture is now available online at www.mornington.ca, at our office and will also be distributed in Shopportunities. Completed pictures can be dropped off at the office and will be on display at the telephone office until October 28th, 2005.



KEEP YOUR ACCOUNT CURRENT

The Director's of Mornington Communications Cooperative Limited will be meeting shortly to decide on the amount (if any) to be paid as patronage for 2004. In order to be eligible for any declared dividends your account must be in good standing. An account in good standing must be NO more than 30 days in arrears.



There will be no Internet Support and the offices will be closed on October 10, 2005 so staff can celebrate Thanksgiving with family and friends. The Directors and Staff of Mornington Communications and Cyg.Net Internet Services wishes you a Happy Thanksgiving!

**It could pay to
keep your
account current**



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TELEPHONE OFFICE

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INTERNET

Support: (519) 272-0451 Fax: (519) 272-0037 Website: www.cyg.net Email: support@cyg.net